

Material Handling of GA, Inc

DbA

Tuff Dawg Trailers

Warranty Certificate

Material Handling of GA, Inc. warrants its trailers and related products to be free from defects in workmanship and materials, under normal use and conditions, for a period of one (1) year from the original invoice date. Normal use is defined as; not exceeding capacity limits provided on the trailer identification placard, improper/preventative routine maintenance, and general upkeep. Normal wear and tare is not covered under this warranty. Warranty claims and all repairs will be performed by authorized repair facilities at the approval of the manufacturer. Transportation to repair facility shall be the responsibility of customer. Once claim is evaluated, Manufacturer reserves the right to repair or replace defective items at its discretion. All claims are subject to verification of the defect or malfunction and proof of purchase as confirmed by showing the model number on original dated sales receipt.

LUMBER PRODUCT WARRANTIES:

- The manufacturer warrants the treated lumber deck against rot for a one (1) year period.
 - Warping and shrinkage is not covered under this warranty

AXLES

- The manufacturer warrants all Axles against manufacturing and material defects for ONE year.
 - This Excludes Brakes, as these are wear items
- Please refer to Dexter warranty

Tires

- Please refer to LionsHead Warranty

Electrical/Lighting

- All lights, brake controllers, junction boxes are warranted against manufacturers defects for one year. Wiring and connections, which are subject to road conditions and harsh environments, are not covered under such warranty but are guaranteed to be functional at time of delivery to customer.

WARRANTY LIMITATIONS

This warranty does not include:

- Any malfunction resulting from improper loading/unloading methods
 - including but not limited to
 - side impacts from lifting equipment
 - exceeding weight capacities with lifting equipment
- Any malfunction resulting from unbalanced trailer loads/trailer sway
 - any load that exceeds 60% weight on the front half of the trailer and 40 % on the back half is not balanced and may cause trailer sway
 - one should never load cargo on the outside of the trailer and never allow cargo to extend out the rear of the trailer
- Any malfunction resulting from exceeding the capacities provided by Material Handling of GA Dba Tuff Dawg Trailers and indicated on each trailer via vin placard
- Any condition resulting from other than ordinary normal wear or any use for which the product was not intended, such as use in rental or contract trade or commercial use
- Any modification made to the trailer or trailer components not provided by Material Handling of GA, Inc will render this and all warranties null and void
 - including but not limited to
 - Welded add on
 - Rewiring
 - Cutting or moving all configurations
- Any condition resulting from incorrect or inadequate maintenance or care
- Damage resulting from misuse, abuse, negligence, accidents
- Dissatisfaction due to buyer's remorse
- Normal wear and tear
- Damages incurred during transportation not provided by Material Handling of GA, Inc
- Damages incurred during assembly or maintenance not provided by Material Handling of GA, Inc
- Any used, previously displayed, or repossessed items
 - Lot Relocation
 - If trailer or trailer components are relocated from its original destination and this relocation is not provided by Material Handling of GA, Inc all warranties may be rendered null and void
- This limited warranty does not cover the following: loss of income, inconvenience, loss or damage of vehicle use, cost of towing, transportation, or consequential damages of any kind pertaining to the claim.

The Company makes no express warranty or condition whether written or oral and the company expressly disclaims all warranties and conditions not stated in this limited warranty. To the extent allowed by the local law of jurisdictions outside the United States, the Company disclaims all implied warranties or conditions, including any implied warranties of merchantability and fitness for a particular purpose. For all transactions occurring in the United States, any implied warranty of condition of merchantability, satisfactory quality, or fitness for a particular purpose is limited to the duration of the express warranty set forth above. Some states or countries do not allow a limitation on how long an implied warranty lasts or the exclusion of limitation of incidental or consequential damages for consumer products. In such states or countries, some exclusions or limitations of this limited warranty may not apply to the Purchaser. For consumer transaction, the limited warranty terms contained in this statement, except to the extent lawfully permitted, do not exclude, restrict, or modify but are in addition to the mandatory statutory rights applicable to the sale of this Product to the Purchaser. All warranty claims must be filed by the consumer to the retailer of this product, who in turn is to contact the manufacturer regarding any warranty return or replacement. We will not handle claims from the consumer directly. Please retain invoices for a minimum of one year for warranty purposes.

CLAIM PROCEDURES:

- Claims for defective merchandise must be made within ONE year from invoice date. Claims for missing parts must be made within 30 calendar days after the merchandise is received
- Any claim for defective merchandise returns must be packed in original packaging
- We reserve the right to specify that items be returned to the original warehouse for inspection or be inspected by our representative in the field
- Pictures are required to claim defective merchandise, along with a copy of the original invoice
- If the claim is justified, the item(s) or part(s) will be repaired or replaced or a credit will be issued. It is our policy to replace parts whenever possible